

RESUME

Akshay kumar

Address :- C-105 DDA Flats New Ranjeet Nagar, Patel Nagar , Delhi-110008

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Career objectives:

I have total experience of 2 years as fitness expert and associate. I'm great at organizing processes and data to make sure everything works efficiently. I want to join a team where I can make a real difference by keeping things running smoothly at the backend.

Work Experience

1. Associate || Concentrix (dec 2022 till december 2023)
 - Preparing weekly/monthly analysis reports of the defects (error). Ensure to follow all the compliance and legal guidelines while performing the daily tasks
 - Involved in standard quality checks that are commenced on daily & weekly basis
 - Participating in weekly call with our counterparts for the process improvement and encouraged the team to understand the client requirement
 - Proactively initiate projects that improve operating efficiency and levels of client service as well as other projects requested by management
 - Writing reports with regards to clients and their service history
 - Working closely with corporate quality for systematic process knowledge transfer required to define process protocols at various levels. Also Part of knowledge management team which works together with corporate process excellence team.
2. Fitness expert in Healthifyme (october 2020 to november 2022)
 - Proficient in conducting comprehensive fitness assessments and developing personalized exercise programs tailored to individual client needs and goals.
 - Strong communication and interpersonal skills, with the ability to build rapport, motivate, and inspire clients to adopt healthy lifestyle behaviors.
 - In-depth knowledge of exercise physiology, biomechanics, and nutrition science, as well as current trends and best practices in the fitness industry.
 - Experience working with diverse populations, including athletes, older adults, individuals with chronic conditions, and those seeking weight loss or rehabilitation.
 - Tech-savvy with proficiency in fitness tracking software, digital coaching platforms, and social media marketing tools to enhance client engagement and retention.

ACADEMIC QUALIFICATIONS :-

- 10th passed from C.B.S.E (2012)
- 12th passed from C.B.S.E (2014)
- Pursuing BBA Manipal University, Jaipur

Work Knowledge & Strengths :

- Good communication skills
- Good time management
- Being flexible

Professional Skills:

- Customer relationship management
- Understand customer details
- Handles customer queries

Personal details:

Father's Name : Shiv kumar

Date of birth : 16/10/1994

Nationality : Indian

Gender : Male

Religion : Hindu

Marital status : Married

Language known : Hindi & English.

Declaration :

I hereby declare that information provided by me is correct to the best of my knowledge

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Place :- New delhi

Date :-

AKSHAY

