

RAJU YADAV

DESKTOP SUPPORT ENGINEER

PHONE | (+91) 7678479337
EMAIL | rajukumar769978@gmail.com
LOCATION | New Delhi, INDIA
EXPERIENCE | 1 Year 0 Month

Key Skills

- Ticketing Tools
- IT Service Desk
- IT Helpdesk
- LAN Troubleshooting
- MS Outlook
- Network Printer Installation
- Remote Support
- Windows Installation
- Desktop Troubleshooting
- Desktop Support
- Outlook Configuration
- Web Research

Certification

- Certificate Course In Microsoft Office 2010
- Certificate Course In English Run By AAM Foundation

Languages

- English

Profile Summary

Support software, Application related issue of in-house and outstation user via Remote Control Tool like Remote Desktop. Providing Desktop support to users on Windows 10 , Windows server 2019, Managing MS outlook configuration , Installation of software's .Remote access through different utilities. knowledge about User and domain. Providing Desktop support to users on Windows 10 , Windows server 2016, Managing MS outlook configuration , Installation of software's .Remote access through dffrent utilities. knowledge about User and domain.

Work Experience

Desktop Support Engineer

Digital IT Solution

06/2023 - Present

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Education

Hobbies

- Teaching And Playing Cricket

B.A - Arts&Humanities

2023

Delhi University - Other

Grade - Pass

12th

2020

CBSE , Hindi

Grade - 80-84.9%

10th

2018

CBSE , Hindi

Grade - 60-64.9%