ARJUN SINGH CHOUDHARY

72-A, ASHUTOSH CITY, BAREILLY, U.P, INDIA, 243122

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OBJECTIVE

- MY VISION To be a part of an organization which uses my skills and expertise in its process of growth and prosperity while giving me opportunities to learn and enrich my competencies.
- ✓ Determination, Dedication and Desire will be the three Guides for my Vision.
- ✓ Hard Work is my Means and Mission.

PERSONAL SNAPSHOT

- A dynamic professional having 1 year of experience in Customer Satisfaction and retention,
 Management
- Excellent verbal & written communication skills.
- Result oriented & responsible with strong professional ethics.
- Ready to meet work pressures and deadlines.
- Highly motivated and eager to learn new things.
- Dynamic, enterprising, enthusiastic & well presentable.
- Attentive listener and keen observer.

WORK EXPERIENCE

Roles & Responsibilities as follows:

<u>Hiimpact</u> <u>Consultancy Pvt.</u> <u>Ltd.</u> Lead Generation- Identify and qualify leads through various channels, such as networking, cold calling, and social media.
 Develop and maintain a robust pipeline of prospects.

June,2023-Dec,2023

Market Research- Analyze market trends and identify potential business opportunities.

Conduct competitive analysis to understand market positioning.

Business
Development
Associate

Client Relationship Management - Build and maintain relationships with potential clients.

Understand client needs and tailor solutions accordingly.

Sales Support - Assist the sales team in closing deals by providing necessary information and support.

Prepare presentations and proposals for potential clients.

- ☐ **Follow-Up-** Conduct regular follow-ups with leads and existing clients to nurture relationships and explore new opportunities.
- ☐ **Reporting and Analysis-** Track and report on business development metrics, such as lead conversion rates and sales forecasts.

Analyze the effectiveness of business development strategies and make recommendations for improvement.

Collaboration- Work closely with marketing, sales, and product development teams to align strategies.

Provide feedback from clients to improve product offerings.

Roles & Responsibilities as follows:

Adroit Synergies Pvt. Ltd.

☐ Worked for **BHARTI AIRTEL** as a digital sales representative.

May,2024-Sept,2024

Sales Target Achievement - Meet or exceed sales targets set by the company.

Develop and execute sales strategies to maximize revenue.

Digital Sales Product Knowledge- Maintain in-depth knowledge of the company's products and Representative services. Demonstrate product features and benefits to clients effectively. <u>Client Acquisition</u>- Identify and approach potential clients to generate new business. Conduct cold calls, attend networking events, and follow up on leads. **Relationship Management**- Build and maintain strong relationships with existing clients. Provide exceptional customer service to ensure client satisfaction. **<u>Reporting-</u>** Track sales activities and report progress to management. Maintain accurate records of client interactions and sales pipelines. **Computer Skills** <u>Customer Service</u>- Address client queries, resolve issues, and provide ongoing support to and ensure client satisfaction. **Certifications:** Well versed with Windows, MS-Office, and Internet Browsing. English typing speed 35 words per minute.

EDUCATIONAL QUALIFICATION

- ☐ Familiarity with file management and organizational skills.
- ☐ Experience using social media for business (e.g., LinkedIn, Twitter, Facebook)
- Experience in data entry tasks and maintaining databases.

PERSONAL INFORMATION

COURSE	INSTITUTE / SCHOOL	YEAR OF	EXAMINATION BOARD	PERCENTAGE
		PASSING		
		2019-2022	M.J.P ROHILKHAND	59.52%
BBA	REGIONAL COLLEGE,		UNIVERSITY,	
	BAREILLY		BAREILLY	
12 [™] STD	RADHA MADHAV PUBLIC SCHOOL, Bareilly	2019	CBSE BOARD	56%
10 [™] STD	RADHA MADHAV PUBLIC School, Bareilly	2017	CBSE BOARD	6.6 CGPA

	Date of Birth	: 21-09-2001				
	Languages Known : English & Hindi					
	Nationality	: Indian				
	Marital Status	: Un-Married				
I hereby declare that all above information furnished by me is true & correct in						
the best of my knowledge.						
Place:						
Date:						
		(ARJUN SINGH CHOUDHARY)				